

# INSULATION INSTALLATION FACT SHEET

If you have had Foil Insulation installed ...

*Master Electrician CEO Malcolm Richards urges, "Under no circumstances should home-owners go into the roof space themselves. There is a very real risk of injury or death if this foil is touching an electrical fitting. Don't risk your safety – have it checked by an expert."*

If you have concerns about the insulation "**DON'T ENTER THE CEILING**" unless you have it inspected by a licenced Electrical Contractor. Safety switches only provide protection on certain circuit. Mains Cables, Stove, Lighting and Hot Water circuits are usually not protected.

## How can I arrange an Electrical Safety Check?

- If you accessed the Rebate available through the Energy Efficient Homes Package for the installation ...
  1. Contact the Government's Foil Insulation Hotline on 131 792 to obtain a Reference Number.
  2. Contract [Harle's Electrical](#) on 4068 7214 (or your preferred [Master Electrician](#)) to arrange an Electrical Safety Check stating this reference number given to you by the Government Hotline Representative.

The contractor will then be reimbursed by the government for the Safety Check and any reasonable costs for remedial work required to fix problem ceilings, as long as it is related to faulty foil insulation. (Conditions do apply).

- If you did not access the Energy Efficient Homes Package Rebate Scheme for the installation, the Government will not pay for the Safety Test. You may still book a Safety Check but you will be responsible for payment.
  1. Contract [Harle's Electrical](#) on 4068 7214 (or your preferred [Master Electrician](#)) to arrange an Electrical Safety Check.

***Don't risk your safety – have it checked by an [expert](#) !***